



THE GEMS PRACTITIONER PORTAL AND MOBILE APP



GEMS would like to take this opportunity to thank all our healthcare practitioners for their continued support in providing healthcare to GEMS members. We encourage practitioners to utilise the **Practitioner Portal** and **download the Mobile App** and **Discover the brilliant features.**



Some of the features practitioners can expect to see are:

- ✔ A seamless onboarding experience, including user guides that encompass descriptions of the Practitioner Portal and Mobile App features.
- ✔ Revamped membership search and benefits confirmation.
- ✔ A claims view with a remittance display.
- ✔ A Nominated Family Practitioner display.
- ✔ NAPPI codes and many more.

Kindly verify that your practice number is registered with BHF and that your contact details (mobile number and email address) are up to date. **Please contact BHF on weekdays from 8:00 AM to 4:30 PM on 087 210 0500** to verify your practice number and contact details prior to your profile registration on the GEMS Practitioner Portal or App.

DISCOVER THE
BRILLIANCE
OF
GEMS

Contact details

- ☎ 0860 00 4367
- ✉ enquiries@gems.gov.za
- 🌐 www.gems.gov.za

- 📌 @GEMSMEDICALAID
- 📌 @GEMSMEDICALAID
- 📌 @GEMSMEDICALAID
- 📌 @GEMSMEDICALAID1
- 📌 Government Employees Medical Scheme



Use the QR Code to download the GEMS Practitioners App

