Burnout in Frontline Doctors working in Public Sector Hospitals during the COVID-19 Pandemic, Tshwane, South Africa

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INTRODUCTION

Burnout is a psychological syndrome that develops in response to chronic work stress

Consists of 3 elements (Maslach et al):

- Emotional Exhaustion (EE),
- Depersonalization (DP),
- reduced Personal Accomplishment (PA).

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Associated with personal dysfunction

Detrimental to the work profession and patient safety. Currently no studies on the prevalence of burnout in frontline doctors in the context of the COVID-19 pandemic in SA

International studies suggest burnout is exacerbated during a pandemic.

OBJECTIVES

Primary objective:

• To determine the prevalence and severity of burnout in frontline doctors in public sector hospitals, Tshwane, SA during the COVID-19 pandemic.

METHODS

Observational, cross-sectional, online survey (SurveyMonkey).

Respondents included frontline doctors working in Emergency Medicine, Family Medicine, and Internal Medicine during the COVID-19 pandemic in nine public sector hospitals in Tshwane.

The survey included the Maslach Burnout Inventory (validated questionnaire- most frequently used in literature) and various demographic data

Ethical approval: Research Ethics Committee, Faculty of Health Sciences, University of Pretoria.

The survey was anonymous, voluntary, and requested informed consent. We defined Clinical Burnout as high EE and or high DP scores, and Extreme Burnout as high EE and DP, together with low PA scores.

RESULTS

- •163 responses, with 119 females (73.0%) and 44 males (27%).
- •Most of the sample scored high on EE (n=89; 54.6%) and DP (n=58; 35.6%), with 64 (39.3%) scoring low on PA
- •69.9% of doctors had either high EE, high DP or low PA
- •Clinical burnout present in 58,9% (n=96),
- •Extreme burnout in 19.6% (n=32)

•Higher levels of EE and DP were found to be associated with more **adverse somatic symptoms**

Table 2. Frequencies of EE, DP, and PA.

Emotional Exhaustion	n	%
Low	31	19.0
Moderate	43	26.4
High	89	54.6*
Depersonalization		
Low	53	32.5
Moderate	52	31.9
High	58	35.6*
Personal Accomplishment		
Low	64	39.3*
Moderate	52	31.9
High	47	28.8

*Highest response frequency

DISCUSSION

This study highlights a concerning prevalence of burnout in doctors working on the frontlines during the COVID-19 pandemic in public sector hospitals, Tshwane.

Several other studies conducted in SA (outside the context of the COVID-19 pandemic) also demonstrate a worrisome prevalence of burnout in doctors working in our public sector hospitals.

A systematic review conducted by Ghahramani et al. on burnout among HCWs during the COVID-19 pandemic reported the overall prevalence of burnout to be 52% (95% Cl 40-63%) among all HCWs. This is higher than rates reported in other pandemic related studies conducted over the past two decades, but lower than found by our study.

DISCUSSION

International literature suggests burnout is exacerbated during a pandemic; however, our study did not demonstrate higher burnout during the COVID-19 pandemic.

The reasons for this are likely multifactorial:

- Hard lockdown and alcohol ban: reduced volume of trauma cases
- Findings may not be generalizable to other settings (rural hospitals, and other provinces)
- Data collected during this study was mostly at the beginning of the pandemic which may have influenced results, as burnout may take some time to develop.
- Mercurri et al. found less than 20% of Canadian EU physicians had burnout during the 1st wave of the COVID-19 pandemic. During the 2nd wave, burnout prevalence had increased to 60%.
- Lastly, it has been argued that doctors working in resource limited countries are accustomed to resource shortages and facing adversity which develops resilience, which in turn, is protective against burnout.

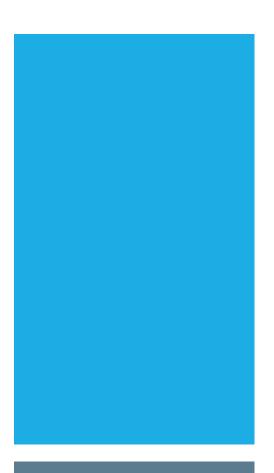
CONCLUSION

This study did not find the pandemic to cause worsening burnout as the international literature suggests, however, the severe level of burnout in SA doctors deserves priority attention.

Further research is needed to establish evidence-based interventions to alleviate vulnerability, strengthen resilience, improve organizational short-comings, and safeguard the mental and physical health of frontline doctors, especially under pandemic conditions.

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